

1 1. (Currently Amended) A computer with a data storage device including a computer
2 usable medium having computer usable code to present a help window for a web page displayed
3 on a monitor, the computer usable code comprising:

4 first computer readable code to present a web page window on the monitor,
5 wherein the web page window includes a web page obtained from a server;

6 second computer readable code to receive a help request from a user for the web
7 page;

8 third computer readable code to allocate a portion of the monitor for a help
9 window in response to the help request; and

10 fourth computer readable code to present information to the user in the help
11 window pertaining to the web page, wherein the information includes user-readable
12 instructions that describe how to accomplish functions in the web page page;

13 wherein the help window is displayed simultaneously on the monitor with at least
14 a portion of the web page.

1 2. (Canceled)

1 3. (Previously Presented) The computer of Claim 1, wherein the help window further
2 includes a help frame, and a table of contents frame contiguous to the help frame and pertaining
3 thereto.

1 4. (Original) The computer of Claim 3, wherein the help window further includes a
2 navigation frame contiguous to at least one of the table of contents frame and the help frame.

1 5. (Original) The computer of Claim 1, wherein the third and fourth computer
2 readable code means are obtained from the server.

1 6. (Original) The computer of Claim 5, wherein the information in the help window
2 is obtained by the computer in a file from the server.

1 7. (Original) The computer of Claim 5, wherein the table of contents frame presents
2 hypertext links to hypertext help files pertaining to the web page.

1 8. (Currently Amended) In a user computer connected via a network to a server, the
2 user computer comprising:

3 a browser to present a web page window on the monitor, wherein the web page
4 window includes a web page obtained from a server; and

5 computer readable code to present a help window on the monitor in response to a
6 user-generated help request, the help window containing information pertaining to the
7 content of the web page from the server computer and not to the browser, wherein the
8 help information in the help window includes user-readable instructions that describe
9 how to accomplish functions in the web page page;

10 wherein the computer readable code presents the help window simultaneously on
11 the monitor with at least a portion of the web page window.

1 9. (Canceled)

1 10. (Canceled)

1 11. (Currently Amended) The user computer of ~~Claim 9~~ Claim 8, wherein the help
2 window includes a help frame, and a table of contents frame contiguous to the help frame and
3 pertaining thereto.

1 12. (Original) The user computer of Claim 11, wherein the help window further
2 includes a navigation frame contiguous to at least one of the table of contents frame and the help
3 frame.

1 13. (Original) The user computer of Claim 12, wherein the table of contents frame
2 presents hypertext links to hypertext help files pertaining to the web page.

1 14. (Currently Amended) A computer-implemented method for simultaneously
2 presenting a help window on the display area of a monitor associated with a user computer along
3 with at least a portion of a web page obtained from a server by a browser in the user computer via
4 a wide area network, comprising:

5 downloading the web page from the server;
6 displaying the web page in a web page window;
7 receiving a help request for the web page;
8 in response to the help request, automatically allocating a portion of the display
9 area for a help window; and

10 presenting help information in the help window, the help information pertaining
11 to the web page, wherein the information in the help window includes instructions that
12 describe how to accomplish functions in the web page.

1 15. (Original) The method of Claim 14, further comprising:
2 dividing the help window into a help frame and a table of contents frame
3 contiguous to the help frame and pertaining thereto.

1 16. (Original) The method of Claim 15, further comprising dividing the help window
2 into a navigation frame contiguous to at least one of the table of contents frame and the help
3 frame.

1 17. (Original) The method of Claim 14, wherein the table of contents frame presents
2 hypertext links to hypertext files pertaining to the web page.

1 18. (Original) The method of Claim 14, further comprising obtaining the help
2 information in a file from the server.

1 19. (Currently Amended) A computer program device comprising:
2 a program storage device readable by a digital processing apparatus; and
3 a program on the program storage device and including instructions executable to cause
4 the digital processing apparatus to present on a monitor associated with a user computer that
5 executes a browser help information simultaneously with a page obtained by the browser from a
6 server by:

7 presenting a web page from the server on the monitor associated with the user
8 computer; and

9 selectively presenting a help window on the monitor associated with the user
10 computer, the help window containing information pertaining to the web page from the
11 server computer, wherein the information in the help window includes user-readable
12 instructions that describe how to accomplish functions in the web page page,
13 wherein the digital processing apparatus presents the help window simultaneously on the
14 monitor with at least a portion of the web page.

1 20. (Original) The computer program device of Claim 19, wherein the program is
2 further to cause the digital processing apparatus to present the help window in response to a user-
3 generated help signal.

1 21. (Canceled)

1 22. (Currently Amended) The computer program device of ~~Claim 21~~ Claim 20,
2 wherein the program is further to cause the digital processing apparatus to present in the help
3 window a help frame, and a table of contents frame contiguous to the help frame and pertaining
4 thereto.

1 23. (Original) The computer program device of Claim 22, wherein the program is
2 further to cause the digital processing apparatus to present in the help window a navigation frame
3 contiguous to at least one of the table of contents frame and the help frame, the table of contents
4 frame presenting hypertext links to hypertext files pertaining to the web page.

1 24. (Currently Amended) A method of providing help information for a browser site
2 monitor that displays a web site page, the help information containing information relevant to the
3 web site page, the method including the server-executed steps of:

4 receiving from a browser a request for a web site page;
5 returning to the browser the requested web site page and computer-executable
6 instructions for creating and displaying a separate help window containing help information
7 relevant to the requested web site page;
8 receiving from the browser a request for help information to be displayed in a help
9 window corresponding to a function of the web site page; and

10 returning to the browser a help web page containing the requested information, wherein
11 the help web page includes instructions that describe how to accomplish functions in the web
12 page.

1 25. (Previously Presented) A method of presenting help information on a browser site
2 monitor that displays a web site page, the help information containing information relevant to the
3 web site page, the method including the computer-executed steps of:

4 providing from a browser site a request to a server for a web site page;

5 receiving at the browser site the web site page together with computer-executable
6 instructions for automatically displaying a help window containing information relevant to the
7 web site page;

8 displaying a browser window on a browser site monitor, wherein the browser window
9 contains the web site page;

10 receiving a help request at the browser site for a function in the web site page;

11 providing from the browser site a request to the server for help information relevant to the
12 function, wherein the help information in the help window includes instructions how to
13 accomplish functions in the web page;

14 receiving the help information at the browser site; and

15 simultaneously displaying a help window on the browser site monitor with the browser
16 window.

1 26. (Previously Presented) The computer of claim 1, further comprising fifth
2 computer readable code to request a help web page from the server in response to the help signal,
3 wherein the help web page includes the help information.

1 27. (Currently Amended) A method for presenting a help window on the display area
2 of a monitor associated with a user computer along with at least a portion of an application,
3 comprising:

4 displaying an application in an application window;

5 receiving a help request for the application from a user;

6 in response to the help request:

7 transmitting the help request to an internet server;

8 receiving help information from the internet server, wherein help

9 information comprises user-readable instructions that describe how to
10 accomplish functions in the application;

11 automatically allocating a portion of the display area for a help window;

12 and

13 presenting the help information in the help window, wherein the help
14 window is displayed simultaneously on the monitor with at least a portion
15 of the application window.

1 28. (Previously Presented) The method of Claim 27, wherein the application
2 comprises a web browser; and wherein the application window comprises a web page obtained
3 from the internet server.

1 29. (Previously Presented) The method of Claim 27, wherein the help window
2 comprises a web browser; and wherein the help information comprises a web page containing
3 user-readable instructions that describe how to accomplish functions in the application.

1 30. (New) The computer of Claim 1, wherein the help window and the web page
2 window comprise different windows.

1 31. (New) The user computer of Claim 8, wherein the help window and the web page
2 window comprise different windows.